

# **Level 3 Diploma in Dog Grooming (7863-03)**

**Sample External Test**


Duration: 2 hour 0 minutes

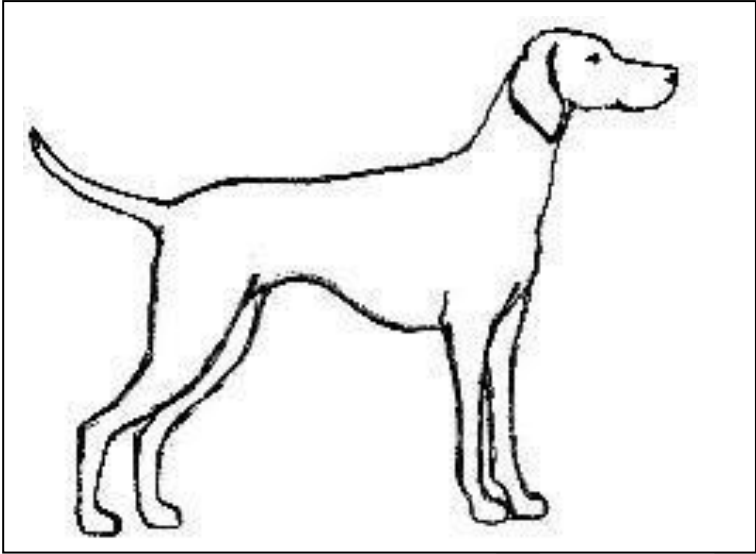
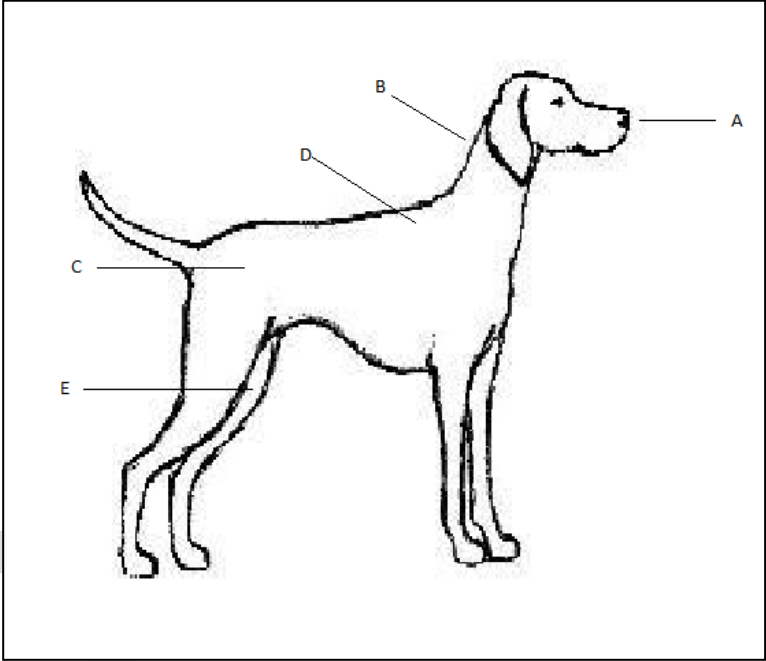
SAMPLE


Spec ref	Question / Mark scheme	Marks
301 1.1	<p>1. Explain how a dog groomer can ensure that they meet the legal requirements for dogs to have a suitable environment</p> <p>Model answer contains, 1 mark per reason with a maximum of 4 marks:</p> <ul style="list-style-type: none"> <li>• Appropriate size of kennel/ cage</li> <li>• Clean environment to prevent transfer of diseases and parasite</li> <li>• Suitable ventilation</li> <li>• Appropriate temperature</li> <li>• Space for movement</li> </ul>	4 marks
301 1.2	<p>2. State <b>two</b> ways the Veterinary Surgeon Act 1966 impacts the role of the dog groomer</p> <p>Model answer contains, 1 mark each with a maximum of 2 marks:</p> <ul style="list-style-type: none"> <li>• Restricts the services/ procedures a dog groomer can offer customers eg only veterinary surgeons can perform invasive procedures</li> <li>• Dog groomers are not allowed to carry out prescription preventative care treatments to customers dogs eg flea treatments</li> <li>• Dog groomers cannot diagnose diseases or disorders only recommend that if they note a potential issue that the customer takes their dog to the vet.</li> </ul>	2 marks
301 2.1	<p>3. State what is meant by the terms Code of Practice and legislation?</p> <p>Model answer contains, 1 mark each with a maximum of 2 marks :</p> <p>Code of practice: a set of written rules which explains how people working in the particular profession should behave.</p> <p>Legislation: Law or set of laws set by Government and made official by Parliament.</p>	2 marks
301 2.1	<p>4. Explain the employer's requirements under the Regulation Reform (Fire Safety) Order 2005.</p> <p>Model answer contains, 1 mark each with a maximum of 2 marks:</p> <ul style="list-style-type: none"> <li>• Carry out a fire safety risk assessment</li> <li>• Keep sources of ignition and flammable substances apart</li> <li>• Avoid accidental fires, eg make sure heaters cannot be knocked over</li> <li>• Ensure good housekeeping at all times, eg avoid build-up of rubbish that could burn</li> <li>• Consider how to detect fires and how to warn people quickly if they start, eg installing smoke alarms and fire alarms or bells</li> <li>• Have the correct fire-fighting equipment for putting a fire out quickly</li> <li>• Keep fire exits and escape routes clearly marked and unobstructed at all times</li> <li>• Ensure your workers receive appropriate training on procedures they need to follow, including fire drills</li> </ul>	2 marks




Spec ref	Question / Mark scheme	Marks
	<ul style="list-style-type: none"> <li>Review and update your risk assessment regularly</li> </ul>	
301 3.1	<p>5. Describe the course of action to be taken if a dog is starts to have a fit while being groomed.</p> <p>Model answer description contains the following, 1 mark per point maximum of 4 marks :</p> <ul style="list-style-type: none"> <li>Terminate groom</li> <li>Remove restraint equipment</li> <li>Move dog to a cage with bedding to protect it</li> <li>Turn off lights</li> <li>Ensure area is quiet</li> <li>Monitor dog</li> <li>Record and report to owner</li> </ul>	4 marks
301 3.2	<p>6. List the first aid equipment required to treat a puncture wound</p> <p>Model answer contains, 1 mark per item:</p> <ul style="list-style-type: none"> <li>Gloves</li> <li>Saline solution</li> <li>Alcohol free wipes</li> <li>Dressing</li> <li>Bandage</li> <li>Micro-pore tape</li> <li>Plastic pouch</li> </ul>	4 marks
301 4.1	<p>7. State <b>one</b> common hazard in the grooming environment and how it could be controlled</p> <p>Model answer could contain, 1 mark for hazard and 1 mark for control method:</p> <ul style="list-style-type: none"> <li>Wet floors – wet floor signs, regular mopping/ drying of floors</li> <li>Trailing flexes from equipment – overhead power points</li> </ul>	2 marks
302 1.1	<p>8. State when it would be appropriate to use a ramp to assist with moving a dog onto a grooming table?</p> <p>Model answer contains:</p> <ul style="list-style-type: none"> <li>Large dog</li> <li>Dog to heaving to be carried</li> <li>Elderly dog</li> </ul>	1 mark

Spec ref	Question / Mark scheme	Marks
302 1.2	<p>9. The dog that you are grooming has started to become restless. What modifications would you make to handling and restraint?</p> <p>Model answer contains, 1 mark each, maximum of 3 marks:</p> <ul style="list-style-type: none"> <li>• Reassure dog</li> <li>• Check restraints are not too tight</li> <li>• Give the dog a comfort break</li> <li>• Check that there is nothing in the immediate area that is distracting or impacting the dogs behaviour</li> <li>• Move dog to a different area for grooming</li> <li>• Change restraint and handling techniques</li> </ul>	3 marks
302 3.1	<p>10. To the picture below, add the breed standard trim lines, techniques and describe how you would achieve the trim.</p> <div data-bbox="400 779 1283 1370" data-label="Image"> </div> <p>Model answer: 1 mark for correct blending lines, 1 mark for correct direction of cuts</p> <div data-bbox="437 1480 1267 2029" data-label="Image"> </div> <p><b>Key to diagrams</b></p>	9 marks

Spec ref	Question / Mark scheme	Marks
	<p>Direction of cut </p> <p>Blending XXXX</p> <p>1 mark for each, total of 7 marks: Springer Spaniel</p> <ul style="list-style-type: none"> <li>• Head and Cheeks: The head and cheeks are clear of hair leaving a smooth clean finish with no tufts.</li> <li>• Throat: The throat is clear of excess hair to the chest bone and the furnishings flow from the chest bone.</li> <li>• Ears: The tops of the ears are clear of excess hair, allowing the hair on the ears to flow into the furnishings. The ear furnishings are left natural or are given a rounded shape.</li> <li>• Back: The back coat has a smooth finish. The sides are blended into the skirt to give a natural flow to the coat.</li> <li>• Chest Furnishings: The chest furnishings drop from the breastbone and follow the line of the skirt. The skirt line is almost straight with no sign of an exaggerated tuck up.</li> <li>• Skirt Furnishings: The skirt falls straight from the chest furnishings to the tuck up. The length is dependent on the balance of the dog.</li> <li>• Feet: The feet are round to give a cat-like appearance. The under pads are clear of excess hair.</li> <li>• Fore Legs: The front and sides of the foreleg are clear of excess coat. The furnishings flow from the side of the leg in a gentle curve from pad to elbow. The length of the coat depends on the balance of the dog.</li> <li>• Hind Legs: The middle of the hind legs is clear of excess hair, leaving furnishings flowing from the front and back. The furnishings on the front of the leg follow the shape of the leg and the rear furnishings are shaped like a theatre curtain from hock to under tail.</li> <li>• Tail: A docked tail is clean and clear of excess hair. An undocked tail is trimmed to balance the overall appearance of the dog.</li> </ul>	
303 1.1	<p>11. On the diagram below, label the following points of a dog.</p> <ol style="list-style-type: none"> <li>a) Nose</li> <li>b) Neck</li> <li>c) Flank</li> <li>d) Withers</li> </ol>	5 marks

Spec ref	Question / Mark scheme	Marks
	<p data-bbox="501 181 616 210">e) Stifle</p>  <p data-bbox="405 853 788 882">Model answer: 1 mark per part</p> 	
303 1.2	<p data-bbox="453 1637 1187 1666">12. List the common signs and symptoms of gastric torsion</p> <p data-bbox="405 1693 1219 1722">Model answer contains, 1 mark per reason, maximum of 3 marks :</p> <ul data-bbox="453 1756 724 1980" style="list-style-type: none"> <li>• Discomfort</li> <li>• Bloated abdomen</li> <li>• Distress</li> <li>• Won't lie down</li> <li>• Abdominal pain</li> <li>• Excessive panting</li> </ul>	3 marks

Spec ref	Question / Mark scheme	Marks
303 2.1	<p>13. Describe the possible reasons to cause a dog to have eye discharge</p> <p>Model answer description to contain, 1 mark per reason maximum of 3 marks:</p> <ul style="list-style-type: none"> <li>• Eye infection</li> <li>• Hayfever</li> <li>• Allergic reaction</li> <li>• Foreign body</li> <li>• Entropion</li> <li>• Ectropion</li> <li>• Shampoo or product left in eye</li> </ul>	3 marks
303 2.2	<p>14. State <b>one</b> behavioural which would result in the termination of the groom.</p> <p>Model answer contains, 1 mark:</p> <ul style="list-style-type: none"> <li>• Excessive panting</li> <li>• Drooling</li> <li>• Red eyes</li> <li>• Disorientation</li> <li>• Shaking</li> <li>• Vomiting</li> <li>• Diarrhoea</li> <li>• Vocalisations</li> <li>• Signs of aggression – biting, snarling etc</li> </ul>	1 mark
303 2.3	<p>15. From the pictures below, identify the parasites and if they are endo-parasites or ecto-parasites.</p> <p>a)</p> <div data-bbox="517 1290 1010 1653" style="border: 1px solid black; text-align: center;">  </div>	4 marks

Spec ref	Question / Mark scheme	Marks
	<p>b)</p>  <p>c)</p>  <p>d)</p>  <p>Model answer, 1 mark each, maximum 4 marks:</p> <ul style="list-style-type: none"> <li>a) Tick, ecto-parasite</li> <li>b) Tape worm, endo parasite</li> <li>c) Heart worm, endo parasite</li> <li>d) Flea, ecto parasite</li> </ul>	



Spec ref	Question / Mark scheme	Marks
303 2.4	<p>16. What considerations would need to be taken when grooming dog with Von Willebrand disease?</p> <p>Model answer contains, 1 marks per reason maximum of 2 marks :</p> <ul style="list-style-type: none"> <li>• No cutting of nails</li> <li>• Awareness of chance of internal bleeding whilst grooming – careful handling and restraint</li> <li>• Awareness of injuries cause by brushing and burns – don't heal</li> <li>• Care around sign tags and warts</li> </ul>	2 marks
303 2.5	<p>17. Whilst grooming a dog, you discover it has ringworm. What action should be taken?</p> <p>Model answer contains, 1 marks each maximum 3 marks:</p> <ul style="list-style-type: none"> <li>• Immediately stop work</li> <li>• Isolate dog</li> <li>• Wash self</li> <li>• Deep clean work area and equipment</li> <li>• Report to owner</li> </ul>	3 marks
303 3.2	<p>18. What are the indicators that a dog is showing submissive behaviour:</p> <p>Model answer contains, 1 mark each maximum 3 marks:</p> <ul style="list-style-type: none"> <li>• Ears down</li> <li>• Tail down</li> <li>• Avoiding eye contact</li> <li>• Lowered body posture</li> <li>• Showing genitalia</li> </ul>	3 marks
303 3.3	<p>19. List <b>two</b> displacement behaviours</p> <p>Model answer contains, 1 mark each maximum of 2 marks:</p> <ul style="list-style-type: none"> <li>• Grooming/ excessive licking</li> <li>• Circling</li> <li>• Paw biting</li> <li>• Chewing bedding</li> <li>• Mouthing</li> </ul>	2 marks
304 1.3	<p>20. When taking a payment, the customers card is declined. How should you deal with this situation?</p> <p>Model answer, 1 mark each maximum of 2 marks:</p> <ul style="list-style-type: none"> <li>• Inform customer</li> <li>• Ask for an alternative payment method</li> <li>• Take contact details</li> <li>• Offer to send an invoice</li> </ul>	2 marks

Spec ref	Question / Mark scheme	Marks
304 2.1	<p>21. Compare the use of paper based and computer based records.</p> <p>Model answer 1 mark each. Maximum of 4 marks needs to show comparison:</p> <p>Paper based:</p> <ul style="list-style-type: none"> <li>• Large area for storage required</li> <li>• Storage must be lockable</li> <li>• Can be damaged or destroyed by fire or water</li> <li>• Security</li> <li>• Updating can be difficult</li> <li>• Cyber-security/ crime not an issue</li> <li>• Can't lost or effected by power failure</li> </ul> <p>Computer based:</p> <ul style="list-style-type: none"> <li>• Do not need a special room for storage</li> <li>• Can be updated easily</li> <li>• Need backing up in case computer fails</li> <li>• Security – firewalls and antivirus software needed, cyber security measures to be taken</li> <li>• Password protected</li> <li>• Can be lost if computer damaged or power failure</li> <li>• Access can be restricted</li> <li>• Portable</li> </ul>	4 marks
304 2.2	<p>22. Under the Data Protection Act 1998, what are the requirements for storing computer based records?</p> <p>Model answer contains, 1 mark each maximum of 2 marks:</p> <ul style="list-style-type: none"> <li>• Passwords</li> <li>• Anti virus software/ protections</li> <li>• Passwords are not shared</li> <li>• Records not displayed to public – view to be restricted</li> </ul>	2 marks
304 3.1	<p>23. What information is legally required to be on a receipt?</p> <p>Model answer, 1 mark each maximum of 3 marks</p> <ul style="list-style-type: none"> <li>• Date</li> <li>• Company name</li> <li>• VAT number if applicable</li> <li>• Itemised costs</li> <li>• Total cost</li> </ul>	3 marks
304 3.2	<p>24. To meet legal requirements what information has to be kept on employment records?</p> <p>Model answer to contain, 1 mark each maximum of 3 marks:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Date of birth</li> <li>• National insurance number</li> <li>• Address</li> <li>• Next of kin</li> </ul>	3 marks

Spec ref	Question / Mark scheme	Marks
304 3.3	<p>25. Name <b>two</b> types of discrimination covered under the Equality Act?</p> <p>Model answer, 1 mark each maximum of 2 marks:</p> <ul style="list-style-type: none"> <li>• Race</li> <li>• Gender</li> <li>• Age</li> <li>• Religion</li> <li>• Disability</li> </ul>	2 marks
301, 302, 303, 304	<p>26. A customer brings in their 2 year old wire-fox terrier entire male for styling. Describe the process that you would through to complete the style of this groom.</p>	12 marks
	<p><b>Mark scheme</b></p> <p><b>Band 1: 1 – 4 marks</b> Basic - Largely descriptive response, showing little understanding. Little or no use of specialist terms. Answer ambiguous or disorganised. Some attempt at evaluation to move to upper end of level.</p> <p><b>Band 2: 5 – 8 marks</b> Clear - More detailed response showing understanding including description and consequence. Some use of specialist terms, although these may not always be used appropriately. Answer presented in a structured format. Specific detail, examples or data will access upper end.</p> <p><b>Band 3: 9 – 12 marks</b> Comprehensive - Specific detail, examples or data to show evaluation of impacts. Specialist terms used appropriately and correctly. Answer presented in a structured format. Awareness of impacts/effects in wider context/real world impact will characterise candidates at the top of this level.</p> <p><b>Indicative content</b></p> <ul style="list-style-type: none"> <li>• Record taking for grooming business</li> <li>• Customer requirements</li> <li>• Planning and carry out groom</li> <li>• Health check of the dog</li> <li>• Dogs behaviour in salon and with other dogs</li> <li>• Handling and restraint techniques and equipment</li> <li>• Customer service skills</li> <li>• Payment</li> </ul>	

## Summary

AO	Questions	Number of marks
1 Knowledge	2, 3, 6, 7, 8, 10, 11, 12, 14, 17, 18, 19, 22, 23, 24, 25	47
2 Understanding	1, 4, 5, 9, 13, 15, 16, 20, 21	31
4 Synopticity	26	12

	<b>Total</b>	90
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Grade boundary proposals:

- Pass – 50%
- Merit – 60%
- Distinction – 80%

SAMPLE